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Welcome to atNorth's 2023 sustainability report. This report outlines the ways in which we implement and prioritize our sustainability strategy across the organization. atNorth is committed to promoting the sustainable use of all our resources, delivering on our company vision, mission and values to ensure we’re at the forefront of innovation, providing a pathway to low carbon digital operations for future generations to come. As we look back on another year, it is with a hopeful mindset. While the world has experienced unprecedented natural disasters, from record-breaking heat waves to devastating storms and flooding, we are also seeing many years of hard work and dedication to tackling climate change come to fruition. Sustainability has become the norm across most businesses and organizations, rather than just a ‘nice to have’, as we now make advances towards a cleaner economy and greener future. The Nordic region is leading the change. 2023 marked another important year too for atNorth, as we continue to promote the sustainable use of all our resources and implement circular economy principles to protect the future of our planet for generations to come. Environmental responsibility is at the heart of our business, and our sustainability strategy continues to outline the goals, actions, and everyday steps we are taking, alongside tracking the progress we are making, to reduce our carbon footprint and minimize any negative environmental impact. With our commitment to being the Nordic leader in sustainable, full-stack data center infrastructure, 2023 has ushered in many advancements for the business, including the addition of five new data center locations across the Nordic region. We acquired four sites in Finland, one being a mega site in Kouvala, demonstrating our strategic investment in this important region. The country’s strong focus on sustainability and renewable energy directly aligns with atNorth’s sustainable IT ethos. We continued this trajectory with our expansion into Denmark, while in Iceland, we also announced that our third data center, ICE03, was fully operational with an initial capacity of 10MW. This was a significant milestone in our company’s overarching goal to scale ahead of increasing demand for high-performance computing requirements. Our portfolio now includes ten Nordic sites that offer breadth and scope – from mega to metro sites – with a combined total potential capacity measuring in the hundreds of megawatts. To be in the best possible position to meet the growing demands for more compute with cost-efficient sustainable infrastructure, we also added HPC leader, Gompute, to the atNorth family. This acquisition has formed a significant part of our growth strategy to become the leading provider of sustainable, full-stack data center and HPC infrastructure in the Nordics. Throughout the course of 2023, we received great industry recognition for our continued work in sustainable IT and data center services, while also being acknowledged for our work and commitment to our ever-important partner ecosystem. In addition to numerous shortlists and award wins, we extended our ISO14001 certification for all our sites, which will go a substantial way in enabling us to continue to improve our environmental performance and mitigate our carbon footprint across all our sites. Of course, these successes would not be possible without the team of talented, passionate and eco-conscious employees we are lucky to surround ourselves with at atNorth. In 2023, we increased diversity and doubled our headcount, closing the year with more than 100 employees from industry veterans to skilled sector specialists who will all play a pivotal role in supporting our rapid growth. Like all businesses today, we have a responsibility for the wellbeing of our colleagues and we take every step necessary to keep strengthening our company culture. We are also hyper-aware of the role we play in protecting the environment. The strategic Nordic location of all atNorth data centers means that we can support our customers with some of their biggest challenges, marrying sustainability with cost efficiency and performance. Our industry continues to operate at the incredibly powerful intersection of digitalization and sustainability. At atNorth, we feel extremely fortunate to be in a position where we can make a real positive impact on this, to help future-proof organizations and protect our climate for generations to come.

E. Magnús Kristinsson
Chief Executive Officer

a message from our CEO
atNorth governance

The atNorth board

Gestur G. Gestsson
Chairman of Board

Mats Hultin
Board Member

Esther Peiner
Board Member

Peter Gross
Board Member

Anders Svensson
Board Member

Ismail Afara
Board Member

Leadership Team

E. Magnús Kristinsson
Chief Executive Officer

Eva Sóley Guðbjörnsdóttir
Chief Financial Officer & Deputy CEO

Fredrik Jansson
Chief Strategy & Marketing Officer

Anders Fryxell
Chief Sales Officer

Erling Gudmundsson
Chief Operations Officer

Anna Kristín Pálsdóttir
Chief Development Officer

Daniel Persson
Chief HPC Officer
atNorth in numbers

correct as at 31st March 2024

- total employees: 120+
- % female/male: ~30
- nationalities: 20+
- number of customers: 100+
- % renewable energy sources*: 100
- target PUE: sub 1.15
- customer Net Promoter (NPS) Score: 66
- employee satisfaction: 7.8/10
- operational data center campuses: 7
- campuses under expansion: 2
- new sites under construction: 3
- potential MW power capacity: 1GW+

* our facilities have access to these resources
our values

atNorth is a value-driven company. In 2023 our values were adapted to include aspects that are evident in our daily lives, such as sharing knowledge, upholding trust and having fun, needed to be acknowledged and recognized for their importance. Our core values, to be empowering, flexible and dependable, are at the heart of our business and form the foundation for everything we do. We are a team fostering an extremely supportive working culture, we help our employees develop, grow, and have fun along the way. We are a team of dedicated professionals, multi-cultural and diverse with a passion for sustainability, which serves as a common thread across the whole of our business, to provide global organizations with a pathway to low-carbon digital operations.

empowering

We enable our customers to create efficient and sustainable solutions
We seek and share knowledge and embrace efficiency
We ask questions, challenge the status quo and take action

flexible

We stay open and transparent in all our communication and adapt to customer needs
We are experts that push the limits through curiosity
We innovate, are solutions oriented and have fun together

dependable

We uphold trust and honesty with our customers and each other
We care about our environment, colleagues, and customers
We are proactive and agile in new or unforeseen situations
sustainability strategy

atNorth’s sustainability strategy is built on four pillars: climate, circularity, community and integrity.

Through our sustainability strategy, objectives, and initiatives, we are committed to delivering unmatched efficiency, performance, and sustainable solutions to help today’s leading organizations reduce their carbon footprint. atNorth maintains a strong focus on corporate social responsibility (CSR) initiatives, ESG processes, and sustainability reporting, while also ensuring sustainable lifecycle management across the whole of our solutions portfolio and value chain. This empowers us to mitigate environmental risks and explore opportunities, ultimately enhancing customer service and reducing resource consumption as much as possible.

**Dependable in climate–first matters**
Using energy from renewable sources in all our operations is a key step to maintain low GHG emission and reduce overall carbon footprint.
- Ensure efficient energy usage.
- Strong climate policy that will lead us towards our sustainability goals.
- Calculate, report and assess renewable energy usage.
- Ensure climate action transparency
- Assess climate risk with standardized tier protocols.
- Emission reduction aligned to Paris Agreement Goals.

**Enabling a circular economy**
Minimizing all waste is a critical initiative for atNorth as well as continuing to drive innovation and deploy circular economy principles.
- Set clear objectives towards minimizing our environmental impact and protecting the environment.
- Collaborate with entrepreneurs and start-up companies to ensure the respectful use of resources.
- Maximize utilization of resources to minimize waste.
- Maintain a low environmental impact at all our facilities.
- Eliminate waste and reuse heat across all our operations where possible.

**Empowering the community**
atNorth’s mission is to build a sustainable business that contributes to the surrounding community.
- Ensure a safe workplace and contribute to the healthy development of employees.
- Promote inclusion, diversity, and equality.
- Enable our people to seek knowledge and develop.
- Engage with local communities.

**Integrity in all we do**
Sustainability and innovation are our guiding principles. We will continue to innovate, develop and create a future proof de-carbonizing platform.
- Maintain strong data security and privacy.
- Ensure a strong Climate Risk Management framework is in place.
- Conduct supplier evaluations.
- Uphold the highest ethical standards and anticorruption procedures.
- Support sustainable innovation within our sector.
- Drive accountability through preparation for EU CSRD and EU Taxonomy.

atNorth’s alignment with UN SDGs
atNorth remains steadfast in our vision to be the Nordic leader in delivering more compute for a better world. Sustainability has been woven into the fabric of our business from the beginning in 2009 and is the very reason for our Nordic presence.

Underpinned by the region’s strong environment-first approach, atNorth continues to benefit from the colder climate and sustainable infrastructure of the Nordics, giving our data centers significant advantages - from the abundant natural resources in the region to low carbon power sources. The strategic location of all atNorth data centers means that we can get to the core of what many businesses are struggling with in terms of meeting sustainability targets and offering efficient, cost-effective service with peace of mind.

Our mission is clear: to power the data center industry from the Nordics, provide our customers and partners with a full-stack solution to meet growing data demands, and do our part to protect our earth for generations to come. Upholding our Sustainability Policy is crucial not just to our business success but also that of the wider industry and global economy.

Our sustainability strategy continues to guide our business in all ESG-related matters as aligned to the company’s values, vision, growth and stakeholder priorities in three ways:

- **environment**: our environmental focus is to enable circularity and be dependable in climate matters by minimizing waste and optimizing energy usage.
- **society**: our social focus is to empower the communities where we operate and our people.
- **economy**: our governance focus is to have integrity in everything we do and to make responsible decisions that always consider the environment.

Our Sustainability Policy outlines these ESG responsibilities and details the steps we take to achieve them across all levels of operation with measured accountability, transparency, and unwavering focus on sustainable business growth within the surrounding community and environment.

atNorth is committed to the UN’s Sustainable Development Goals (UN SDG’s), which serve as a guide for developing our sustainability goals and improving our business execution. atNorth recognizes the important role business has on the UN SDG’s - our operations focus on:

- **SDG 13** climate action
- **SDG 7** clean and affordable energy
- **SDG 9** industry, innovation and infrastructure

At atNorth, we also enable further training and education, promote equality and inclusivity, and seek to create new job opportunities for our employees. Responsible and sustainable operations and projects are vital to succeed with the UN SDG’s, therefore we also prioritize:

- **SDG 4** equal access to education and lifelong learning
- **SDG 5** gender equality
- **SDG 8** decent work and economic growth
- **SDG 12** responsible consumption and production
### Goals & Objectives

Based on our company values, atNorth have outlined the following goals to guide the company’s sustainability agenda for the next five years. We will continually report against these targets and seek to align our measures with global standards including the United Nations Sustainable Development Goals (UN SDGs).

<table>
<thead>
<tr>
<th>Goals</th>
<th>Objectives</th>
<th>Targets</th>
<th>UN SDGs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Climate</strong></td>
<td><strong>1. Reduce our climate impact</strong>&lt;br&gt;Measure and report greenhouse gas emissions to cover scope 1, 2 and 3&lt;br&gt;ISO14001: Environmental Management System certification for all sites&lt;br&gt;Compensate emissions from diesel back-up generators&lt;br&gt;Compensate CO2 emissions for employees’ work-related air travel</td>
<td>ongoing&lt;br&gt;DONE&lt;br&gt;ongoing&lt;br&gt;ongoing</td>
<td><img src="image" alt="UN SDGs" /></td>
</tr>
<tr>
<td><strong>2. Maximize energy efficiency</strong></td>
<td><strong>2. Maximize energy efficiency</strong>&lt;br&gt;Obtain an average PUE level at 1.2 at all sites&lt;br&gt;Obtain certified status of ISO50001:2018 Energy Management Systems&lt;br&gt;Measure and report on renewable energy ratio used in our operations in compliance with ISO30134</td>
<td>ongoing&lt;br&gt;by 2028&lt;br&gt;2024</td>
<td><img src="image" alt="UN SDGs" /></td>
</tr>
<tr>
<td><strong>3. Circularity in our operations</strong></td>
<td><strong>3. Circularity in our operations</strong>&lt;br&gt;Ensure all facilities have effective recycling systems to meet our 100% recycling goal for IT equipment and 90% for other waste&lt;br&gt;Consider more sustainable alternatives for all materials used&lt;br&gt;CNDCP WUE targets of 0.4L/kWh&lt;br&gt;Assess every atNorth facility for heat reuse suitability. Where deemed suitable, integrate into the heat reuse scheme.&lt;br&gt;Assess building and operational processes/materials to minimize the total lifecycle environmental impact of our facilities</td>
<td>ongoing&lt;br&gt;by 2028&lt;br&gt;2025&lt;br&gt;by 2025&lt;br&gt;ongoing&lt;br&gt;ongoing</td>
<td><img src="image" alt="UN SDGs" /></td>
</tr>
<tr>
<td><strong>Community</strong></td>
<td><strong>4. Safe workplace and employee welfare</strong>&lt;br&gt;Obtain certified status of ISO 45001: Management Systems of Occupational Health and Safety (OH&amp;S)&lt;br&gt;Strive to improve diversity mix in all departments&lt;br&gt;Maintain Equal Pay Conformity within 1% differential&lt;br&gt;Promote health improving activities/opportunities for employees&lt;br&gt;Enhance training and development opportunities to increase skills and industry knowledge and provide a pathway for employee progression</td>
<td>DONE&lt;br&gt;ongoing&lt;br&gt;annually&lt;br&gt;ongoing</td>
<td><img src="image" alt="UN SDGs" /></td>
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<tr>
<td><strong>Integrity</strong></td>
<td><strong>5. Empowering the community</strong>&lt;br&gt;Offer internships to students in local communities&lt;br&gt;Strengthen our charitable donation policy with a focus on local communities&lt;br&gt;Include local companies in work opportunities within our facilities</td>
<td>2025&lt;br&gt;annually&lt;br&gt;annually</td>
<td><img src="image" alt="UN SDGs" /></td>
</tr>
<tr>
<td><strong>4. Safe workplace and employee welfare</strong></td>
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<td>DONE&lt;br&gt;ongoing&lt;br&gt;annually&lt;br&gt;ongoing</td>
<td><img src="image" alt="UN SDGs" /></td>
</tr>
<tr>
<td><strong>6. Strong Risk Management framework</strong></td>
<td><strong>6. Strong Risk Management framework</strong>&lt;br&gt;Maintain ISO 27001 certification and integrate into all new facilities&lt;br&gt;Obtain ISO9001: Quality Management&lt;br&gt;Define sustainability risk factors and create appropriate action plan&lt;br&gt;Prepare for EU Corporate Sustainability Reporting Directive (CSRD)</td>
<td>ongoing&lt;br&gt;2025&lt;br&gt;ongoing&lt;br&gt;2026</td>
<td><img src="image" alt="UN SDGs" /></td>
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<tr>
<td><strong>7. High ethical standards and anticorruption procedures</strong></td>
<td><strong>7. High ethical standards and anticorruption procedures</strong>&lt;br&gt;Procedures in place to ensure that the code of conduct is enforced.&lt;br&gt;EU Taxonomy assessment for all sites&lt;br&gt;Improve the frequency and subject matter of supplier evaluations to ensure compatibility to our values</td>
<td>annually&lt;br&gt;2024&lt;br&gt;2025</td>
<td><img src="image" alt="UN SDGs" /></td>
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</table>
The data center industry is an energy intensive sector. In its annual report for 2024, the International Energy Association (IEA) estimates that global data center electricity use could double by 2026. The increasing use of energy has several environmental problems directly related to production and consumption, such as climate change, water pollution, air pollution and solid waste disposal.

atNorth is strategically working to minimize the impact of digitalization on our planet. atNorth’s Nordic locations ensure that all our sites are powered by low carbon and renewable energy sources, and the cooler consistent climate enables us to support more efficient cooling requirements at our data centers in a sustainable manner. atNorth is also investigating alternative backup generator solutions to help move to low-carbon or carbon-free sustainable solutions as part of our ISO14001 goals.

EU Green Deal

Our facilities are strategically located in regions with abundant renewable energy sources, including hydro-electric, geothermal and wind, to optimize energy efficiency. Operating within the EU where the EU Green Deal aims to become carbon neutral by 2050, atNorth is applying for Science Based Targets initiative (SBTi) to validate our reduction targets and ensure our objectives are aligned with the Paris Agreement goals. The SBTi aims to provide a clear pathway for companies to reduce greenhouse gas emissions to help improve the impact on climate change and limit global warming to 1.5°C above pre-industrial levels to meet the goals of the Paris Agreement.

Strengthening partnerships

One of the core pillars within our sustainability strategy is to support sustainable innovation within our sector, which is vital in helping us maintain low environmental impact at all our facilities and to pave the way for entrepreneurs and startup companies to ensure respectful use of resources. atNorth is proud to support startups like Snerpa Power, who share our commitment to sustainability. Our ongoing collaboration with them has been instrumental in boosting our on-site boosting our on-site energy efficiency in Iceland. In 2023 we also extended the collaboration into Sweden at our SWE01 facility and for 2024, we are looking to expand this further by including our sites in Finland.

Water management

Our ISO14001 certified environmental management system was extended to our new facilities (FIN01, FIN02 and ICE03) and now covers all atNorth sites. In 2023, atNorth scheduled smart water meter installation on the waterpipes at all our sites in order to track water usage. atNorth is committed to looking after all of our natural resources to minimize waste and as such, adheres to the Climate Neutral Data Center Pact Water Usage Effectiveness (WUE) goal (below 0.4L/kWh).

As atNorth moves towards water cooling, and to ensure we are on track with our WUE goals at all times, it is critical to monitor our water usage. This monitoring helps us to develop expertise in water optimization and usage effectiveness in our current and future sites.

progress so far

atNorth’s overarching mission is to be the decarbonization partner of choice, delivering sustainable, full-stack data center infrastructure that contributes to a more sustainable planet.
progress so far

Sustainable IT is engrained in atNorth, touching every aspect of our business, to provide our customers with a pathway to low-carbon operations.

We actively support the circular economy and seek to develop mega campus data centers in regions where the rate of renewable energy is at its highest and that can cater for the best energy efficiency. atNorth designs and builds its new facilities from the ground up with a climate-first approach that enables circular heat recovery principles, utilizes sustainable building materials, and leverages innovative technology to reduce our waste.

The respectful use of resources, deploying circular economy principles, and waste management are critical initiatives for atNorth. We have set ambitious goals to help us measure this - for example, we aim to have 90% of our waste sorted or reused. In 2023, our sorting percentage was 63.3%, with 37.7% unsorted. Being ISO14001-certified allows us to manage and measure one of our core sustainability goals focused on maximizing the utilization of resources to minimize waste. It is an important step to helping us reduce consumption, streamline waste management, provision resources, decrease greenhouse gas emissions, establish better reuse and recycling, and ensure efficiency across our operations.

Sustainable materials

Across our sites, we prioritize the use and reuse of materials with lower carbon footprints in our buildings, such as the use of glulam, a natural structural material that can be used as an alternative to steel or concrete. Glulam is made with wood from sustainable forests where the manufacture, distribution and treatment all consume less energy than other building materials. This engineered wood is renewable and recyclable and uses only a tenth of the energy it would take to produce an equivalent steel beam. The manufacturing process relies largely on biofuel, while the drying process reuses the bioproducts from the manufacturing plants production line.

ICE03 in Akyreyri is a standout example of a sustainable data center build. The entire frame of the building is timber (as opposed to steel), made from glulam, which was customized to the exact needs of the build so as to minimize waste on site. Glulam is extremely fire resistant and provides a circular product lifecycle whereby once it has reached the end of its life, it can be used as biofuel. In similar vein, inside the ICE03 building, the walls rock wool paneling, which is made from combining basalt and other minerals to yield an environmentally friendly, highly fire resistant, noise insulating alternative to traditional steel panels. Being bold and brave to take these steps with each and every data center construct demonstrates atNorth’s continued environment-first approach.
Waste management

Our Iceland site (ICE02) is undergoing renovation and is being retrofitted to meet a specific customers’ requirements. As part of the redesign, atNorth was committed to reusing and recycling as much material as possible to minimize landfill waste. For example, all of the existing timber inside the data center being renovated was taken down to be reused as a carbon in the manufacturing process of silicon products by ELKEM. In addition, all of the wooden pallets from the shipment of goods and equipment to the site were also reused as a carbon to support the sustainable manufacturing of silicon in the same way.

During this renovation we also removed a significant amount of metal shelving from inside the data center that was no longer required. Being a clean material, the shelves were in perfect condition to be recycled, but as part of our focus on the circular economy, our aim is to reuse materials wherever possible. As there was no feasible way to reuse them on site, we approached the Search and Rescue teams (ICE-SAR) in Iceland. Search and Rescue teams from across the country collected the materials to repurpose at their various sites. Municipalities from all Nordic countries, in collaboration with waste companies, the recycling industry, packaging producers and retailers, developed a Common System of Symbols for waste bins, recycling stations and packaging to promote a uniformed approach for recycling waste.

Waste flow for 2023

<table>
<thead>
<tr>
<th>Waste</th>
<th>Amount</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total waste</td>
<td>145,178kg</td>
<td></td>
</tr>
<tr>
<td>Sorted</td>
<td>91,838kg</td>
<td>63.3%</td>
</tr>
<tr>
<td>Unsorted</td>
<td>54,637kg</td>
<td>36.7%</td>
</tr>
<tr>
<td>Sorted with waste</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sorted reused or recycled</td>
<td>61,831kg</td>
<td>61.8%</td>
</tr>
<tr>
<td>Unsorted reused or recycled</td>
<td>29,937kg</td>
<td>36.7%</td>
</tr>
<tr>
<td>Organic waste</td>
<td>2,394kg</td>
<td>turned into compost</td>
</tr>
<tr>
<td>IT equipment</td>
<td>2,644kg</td>
<td>IT equipment from Iceland goes to Norway</td>
</tr>
<tr>
<td>Cardboard</td>
<td>12,245kg</td>
<td>returned to cardboard manufacturing</td>
</tr>
<tr>
<td>Timber</td>
<td>35,916kg</td>
<td>timber from ICE02 is used as a carbon in the</td>
</tr>
<tr>
<td></td>
<td></td>
<td>manufacture of silicon products</td>
</tr>
<tr>
<td>Paper</td>
<td>4,511kg</td>
<td>sent to Holland and Germany for recycling</td>
</tr>
<tr>
<td>Plastic</td>
<td>25,471kg</td>
<td>plastic is recycled locally</td>
</tr>
<tr>
<td>Metals</td>
<td>5040kg</td>
<td>sent to the Netherlands for recycling</td>
</tr>
<tr>
<td>Painted timber</td>
<td>3,644kg</td>
<td>burned for energy recovery</td>
</tr>
</tbody>
</table>

Search & Rescue teams collecting 300m of metal shelving to be recycled
In 2022, we conducted an initial materiality assessment, which showed the significance of health and safety based on stakeholder and employee feedback. This has since been a critical focus for atNorth and we are fully committed to adopting the ISO 45001 occupational health and safety standard.

Throughout 2023, we diligently implemented this management system across all our sites, refining processes and enhancing training in the process. Our aim with this standard was to consistently maintain safe workplaces for employees, customers, and contractors. To further reinforce our safety culture, we introduced a new role within our compliance department: a Health, Safety and Environment (HSE) Manager, tasked with championing safety initiatives.

Our updated health and safety policy, available on our website, emphasizes the importance of conducting comprehensive investigations and taking appropriate actions following any incidents or accidents that may occur on our sites. To facilitate this, we are equipping our employees with training and monitoring to enhance their knowledge, skills and ability to manage such situations. Additionally, we encourage open and honest dialogue among everyone regarding workplace safety.

Employee satisfaction
Our weekly employee satisfaction survey indicates a very high satisfaction score throughout the year. On the scale of 1-10, here are some highlights for 2023:

- 83% team spirit
- 80% commitment
- 77% participation

As part of our company values, we encourage our people to seek knowledge and embrace efficiency. In 2023, a number of our employees went through a thorough CPR training course, with a few individuals on each site opting to extend this to include first response training. We have identified several areas where training can be improved and are providing financial support to all employees who wish to pursue further education through external training programs.

Diversity metrics
atNorth’s core values to be empowering, flexible and dependable are at the heart of our business and day-to-day lives. We are a multicultural team, employing people from across the world.

In 2023, we proudly counted 20 nationalities across our workforce and by the end of the year, female employees represented 30% of the company, which is substantially higher than the industry average reported as 8% by the Uptime Institute. Still, we continue to increase our diversity even further in both gender ratio and age distribution as well as across religion, ethnicity, and experience to build a more equitable and inclusive workplace.

We employ a diverse workforce with employees who bring different backgrounds, cultures, skillsets, and regional nuances to the company. In 2023, we reported internally that 60% of our employees were aged 30-50 years old, while 12.2% are under 30 years and 27.6% are over 50 years of age. This is extremely important for us as a company to track and measure as we look to support our future generations.

Employee headcount
We strive for equal and fair pay between the genders, for equal or similar work, but also fair pay for employees of the same gender.

We measure and analyze any pay differences to ensure we are constantly improving the internal salary structure. In those countries where we have legal entities, we follow each country’s methods of measurements, following up and reporting.
Engage with local communities

One of our objectives is to engage with local communities where we operate, to provide opportunities for growth, development, and innovation. Local development is a key objective, and we offer apprenticeships and internships across our Nordic sites.

As part of our Sustainability Policy, we have defined Goal 5 – empowering our community (which supports UN SDG no.8) with the objective to strengthen our charitable donation policy with a focus on local communities.

Contributing to the local community is important to us and we allocate funds annually to support a variety of community projects in all our locations. Emphasis is placed on selecting projects that focus on innovation in the energy and technology sector, prevention activities, supporting marginal groups and the protection of the environment.

In 2023, colleagues across atNorth were asked to nominate charities close to their hearts that they would like to support. In turn, we have chosen one charity in the local communities where we have a presence.

The projects selected were prevention activities and youth projects, humanitarian and charities with health promoting activities.

**ICE01: Bumbuloni**
Bumbuloni supports families with chronically ill children all over Iceland. The children create artwork that is then made into products to sell (like greetings cards) and all monies raised are transformed into grants for the families of chronically ill children.

**ICE02: Allir með!**
Allir Með (all together) is a first level prevention that focuses on bullying, social exclusion, prejudices, and any kind of violence or hate speech. The main goal of the project is to protect and support the well-being of children and create an inclusive community.

**FIN01 and 03: Hope and We4You.**
Hope works with volunteers for the common good to ensure all children in Finland have equal opportunities for a decent everyday life - from donations for low-income and crisis-affected families to hobby and leisure experiences for children and young people. In addition, We4You is a charity that provides support for seriously ill children and young people along with their families.

**SWE01: Järvaveckan**
Järvaveckan (Järva Week) is an annual event that aims to reduce the distance between citizens, politicians, authorities, civil society and business leaders. The event focuses on open conversations to broaden horizons, ensuring more voices are heard and more perspectives become known.

**ICE03: Grófin – Geðrækt**
Grófin creates opportunities for those struggling with mental health disorders, assisting with recovery and improving the quality of life of the participants. Grófin supports community education and prevention to increase awareness and reduce stigma around mental disorders.

**ICE04: Grófin – Geðrækt**
Grófin creates opportunities for those struggling with mental health disorders, assisting with recovery and improving the quality of life of the participants. Grófin supports community education and prevention to increase awareness and reduce stigma around mental disorders.

**Norway**
**Sweden**
**Finland**
**Denmark**
**Iceland**
**Spain**

**progress so far**

**Engage with local communities**

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Contributing to the local community is important to us and we allocate funds annually to support a variety of community projects in all our locations. Emphasis is placed on selecting projects that focus on innovation in the energy and technology sector, prevention activities, supporting marginal groups and the protection of the environment.

In 2023, colleagues across atNorth were asked to nominate charities close to their hearts that they would like to support. In turn, we have chosen one charity in the local communities where we have a presence.

The projects selected were prevention activities and youth projects, humanitarian and charities with health promoting activities.

**ICE01: Bumbuloni**
Bumbuloni supports families with chronically ill children all over Iceland. The children create artwork that is then made into products to sell (like greetings cards) and all monies raised are transformed into grants for the families of chronically ill children.

**ICE02: Allir með!**
Allir Með (all together) is a first level prevention that focuses on bullying, social exclusion, prejudices, and any kind of violence or hate speech. The main goal of the project is to protect and support the well-being of children and create an inclusive community.

**FIN01 and 03: Hope and We4You.**
Hope works with volunteers for the common good to ensure all children in Finland have equal opportunities for a decent everyday life - from donations for low-income and crisis-affected families to hobby and leisure experiences for children and young people. In addition, We4You is a charity that provides support for seriously ill children and young people along with their families.

**SWE01: Järvaveckan**
Järvaveckan (Järva Week) is an annual event that aims to reduce the distance between citizens, politicians, authorities, civil society and business leaders. The event focuses on open conversations to broaden horizons, ensuring more voices are heard and more perspectives become known.

**ICE03: Grófin – Geðrækt**
Grófin creates opportunities for those struggling with mental health disorders, assisting with recovery and improving the quality of life of the participants. Grófin supports community education and prevention to increase awareness and reduce stigma around mental disorders.

**ICE04: Grófin – Geðrækt**
Grófin creates opportunities for those struggling with mental health disorders, assisting with recovery and improving the quality of life of the participants. Grófin supports community education and prevention to increase awareness and reduce stigma around mental disorders.
progress so far

Sustainability and innovation are our guiding principles. We will continue to innovate, develop and create a future proof decarbonization platform.

Emphasizing governance ensures our capacity to meet both societal and customer expectations regarding sustainability while enhancing the effectiveness of our protocols and practices. Our new sites will also implement the latest cooling technologies to maintain energy efficiency, they will also employ heat recovery and direct liquid cooling, delivering a PUE below 1.2 as a result. Adhering to international standards is vital for our operation and atNorth is certified according to: ISO27001 Information Security Management System, ISO14001 Environmental Management System, ISO45001 Occupational Health and Safety Management System.

In addition, we are currently in the process of implementing ISO 9001 Quality Management System and the framework of ISO50001 Energy Management System.

Customer satisfaction

atNorth takes pride in our honest approach to meeting and exceeding our customer’s business needs. Our teams are responsive, flexible, and solutions-oriented and we are proud to be a trusted parter to manage our customer’s most critical workloads and valuable data. Customer satisfaction is essential to maintain positive, collaborative relationships and trusted partnerships. Throughout 2023, our customer centricity and strong understanding of their growing demands was reflected in atNorth’s high customer Net Promoter (NPS) Score (66).

Climate aligned cloud customer Crusoe on site at ICE02

Sustainable voice

atNorth prides itself on being an outspoken advocate for sustainability and an active participant in events, panels and discussions that shape the future of the data center industry. Sharing our learnings, takeaways, and having a strong voice on HPC and AI, sustainable IT, and digitalization is critically important to innovation and progress within our community.

Throughout the course of 2023, our team was integral to key business discussions - from positioning the Nordics as the key to low carbon digital operations to the challenges CIO and CTOs face with complex sustainability and IT innovation are our passion and we continue to be committed to ensuring the ongoing resilience of our industry and empowering future generations by sharing our experiences.
views from customers

I’m thrilled that our quest to source low carbon power has led us to Iceland. This partnership with atNorth allows us to bring the concentrated energy demand of compute infrastructure directly to the source of clean, renewable geothermal and hydro energy.

Cully Cavness
Co-Founder and President, Crusoe

atNorth is a leader in sustainable data center services. They empower their customers with state-of-the-art systems better equipped to facilitate direct liquid cooling. As a trusted leader in data center cooling solutions, we have been very fortunate to partner with atNorth.

Luc Wagemakers
Area Manager of EMEA, CoolIT

It was really important for us to find a zero-carbon solution that we could scale in line with our computational needs, and we’ve received excellent support from our dedicated atNorth engineering team throughout the journey with them.

Karsten Hochkirch Dr.-Ing
Head of Ship Performance Center, Maritime Advisory

Our partnership has given us a true competitive advantage in several areas – from lower power usage and better hosting capabilities to cost effective and sustainable air cooling that doesn’t impact the climate.

Nick Riddalls
Global Head of Processing, Shearwater Geoservices
views from employees

"At atNorth, sustainable data center construction and operation boosts energy efficiency, reduce costs, and minimizes the environmental impact. I love being part of the atNorth team and its sustainability journey because it allows us to create resilient facilities that benefit both the environment and our business operations.

Harpa Dögg Magnúsdóttir
Document Controller"

"Our commitment to reducing our carbon footprint while optimizing performance shows how we can achieve sustainability without compromising on innovation.

Yusuf Al
HPC Infrastructure Engineer"

"At North’s sustainability policy reflects our commitment to the environment and society as a whole as we strive to create change and drive progress year on year that will build a safer, healthier, happier, and environmentally-focused future.

Elísabet Árnadóttir
Director of Security and Compliance"

"atNorth respects highly the support that local communities provide in order to support the growth of our business. It’s vital that atNorth remains committed to its values by being a good neighbour, giving back value by using local workforce and resources in our journey to excellence.

Jóhann Pór Jónsson
Director of Site Selection"

"With the rapid expansion of AI, it’s more crucial than ever to communicate atNorth’s commitment to sustainability. Our data centers are designed to be the data centers of the future, ensuring these advanced workloads are housed in an environmentally responsible way. We are dedicated to delivering this message through our thought leaders in the media and at industry conferences.

Bylgja Pálsdóttir
Senior Communications Manager"
Level of performance
Our data centers are fully compliant with the International Organization for Standardization (ISO) standards.
- Environmental Management - ISO14001
- Information Security Management - ISO27001
- ISO45001 certification (Occupational Health and Safety Management)

To continue to meet our sustainability goals and objectives, we are working towards the following certifications:
- Obtain ISO50001 certification (Energy Management) in 2028

Awards
Recognized as one of the most exciting sustainable companies in 2023, with proven excellence in sustainable digital infrastructure and customer service.

Location Award for Iceland. The Tech Capitol Location Award is the only annual prize to recognise a geography for its attractiveness and investor friendly climate when dealing with digital infrastructure investors and operators.

Best Use of HPC in Financial Services for collaboration with Dell Technologies to provide BNP Paribas with a state-of-the-art Infrastructure as a Service (IaaS) Solution.

HPE Partner Awards recognize select partners from across the entire ecosystem for outstanding performance, commitment to customer excellence, focus on growth, innovation, and professional achievements.

Associations
atNorth is proud to be associated with and a member of the following organisations:

- Finnish Data Center Association (FDCA)
- Data Centers Iceland
- Swedish Data Center Industry
- German Datacenter Association (GDCA)
- Infrastructure Masons
- Climate Award
- HPE Partner Awards
- AWS Awards 2020
- AWS Awards 2019
- Hewlett Packard Enterprise Awards 2020 Service Provider of the Year
- Hewlett Packard Enterprise Awards 2019 Service Provider of the Year
- HPE Partner Awards
- Best Use of HPC in Financial Services for collaboration with Dell Technologies to provide BNP Paribas with a state-of-the-art Infrastructure as a Service (IaaS) Solution.
Our data centers are built with efficiency, performance, and sustainability at the core.

It is our aim to be the partner of choice, developing and delivering a high-performance, decarbonizing platform for organizations wishing to lower their CO₂ footprint. To that end, all our facilities are powered by energy from renewable sources, capitalise on the cool climate, use heat recovery systems to optimize energy efficiency and support a circular economy where possible.

In 2023, we extended our portfolio with the addition of four new sites: SWE02 / SWE03 / DEN01 / FIN04 and in Iceland we began construction to expand our ICE02 and ICE03 facilities.
atNorth is a leading Nordic data center services company that offers sustainable, cost-effective, scalable colocation and high-performance computing services trusted by industry-leading organizations. The business acquired leading High Performance Computing (HPC) provider, Gompute, in 2023 enabling a compelling full stack offering tailored to AI and other critical high performance workloads.

With sustainability at its core, atNorth’s data centers run on renewable energy resources and support circular economy principles. All atNorth sites leverage innovative design, power efficiency, and intelligent operations to provide long-term infrastructure and flexible colocation deployments. The tailor-made solutions enable businesses to calculate, simulate, train and visualize data workloads in an efficient, cost-optimized way.

atNorth is headquartered in Reykjavik, Iceland and operates seven data centers in strategic locations across the Nordics, with additional sites to open in Helsinki, Finland and in Denmark in Q4 2024, as well as its tenth site ready for operation in Kouvola, Finland in 2025.

Vision
Founded on sustainability and innovation, atNorth powers the world’s most demanding workloads.

We are the leading operator of data center infrastructure in the Nordics and the decarbonization partner of choice.

Mission
We are a disruptive force pushing boundaries to bring unmatched efficiency and performance to our customers.

Sustainability and social responsibility lie at the core of what we do and extend to all corners of our business.

atNorth.com