

# Quality Policy

Version	Comments	Creator	Approver	Approval Date
1.0	Initial document	Anne Kavakka, Quality Manager	Eyjolfur Magnus Kristinsson, CEO	28.1.2025

atNorth is a leading Nordic data center services company offering environmentally responsible, cost-effective, and scalable co-location, build-to-suit and high-performance computing services across Iceland, Sweden, Finland and Denmark.

This Quality Policy covers all the company's activities and must be respected by employees as well as the executive board in all their work for the company.

## atNorth is Committed to

- Customer focus: Build a mutually beneficial relationship with our customers through the understanding of their needs and the needs of their customers.
- Service excellence: Deliver stable and efficient service that clearly notices our customers' demands and wishes.
- Continuous improvement: Continuously enhancing the quality of our products and services and encouraging constant improvements in our operation to benefit our customers, employees, owners, and the societies we operate in.
- Compliance with legal and regulatory requirements: Adhering to the ISO9001 quality management standard and laws and regulations related to our operation.
- Staff development and empowerment: Develop staff competencies, creativity, empowerment, and accountability through appropriate development programs.
- Risk management and preventive measures: Enhance the systematic risk management framework at all levels to ensure reliable risk management.

This policy will be periodically reviewed and updated to ensure its relevance. It is communicated to all stakeholders to maintain alignment with our commitment to excellence.



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Eyjolfur Magnus Kristinsson

CEO